

BYE-LAWS

# BYE-LAWS OF THE SERANGOON GARDENS COUNTRY CLUB

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## 1 PRELIMINARY

#### 1.1 Definitions

In the Bye-Laws made hereunder, unless otherwise stated:

- a. 'The Club' means the Serangoon Gardens Country Club.
- b. 'The Committee' means the General Committee of the Club.
- c. 'The Sub-Committee' means the Sub-Committee in respect of any games / activities.
- d 'The President' means the President of the Club
- e. 'The Convenor' means the Convenor of any sport / game elected or appointed under Clause 16 in the Bye-Laws.
- f. 'The Secretary' means the Honorary Secretary of the Club.
- g. 'The Treasurer' means the Honorary Treasurer of the Club.
- h. 'Member' or 'Members' shall mean the categories of members set out in Clause 6.1 in the Constitution and such other categories as may be created under Clause 6.2 in the Constitution.
- i. 'Children' means persons who have not attained the age of twelve (12) years.
- j. 'Management' means the General Manager and Managers employed by the
- k. 'Family Members' shall mean a principal member's spouse and children, including children aged between 21 26 years old who are holding a supplementary membership under the principal member.

# 1.2 Interpretation of the Bye-Laws

The Committee is the sole authority for the interpretation of the Bye-Laws of the Club. The decision of the Committee upon any question of interpretation of the Bye-Laws or any matter not covered by the Bye-Laws is final and binding on all members.

Words importing the masculine gender shall include (where the context admits) the feminine gender. In interpreting these Bye-Laws, it should be read in conjunction with the Club's Constitution.

## 2 LIABILITY OF THE CLUB

## 2.1 Liability for Theft, Loss of or Damage to Property

The Club shall not be liable for any theft, loss of or damage to any property brought to the Club's premises by a member, his family members or his guests.

## 2.2 Liability for Death or Injuries

The Club shall not be liable in any way whatsoever in respect of the death of/or personal injuries to a member, his family members or his guests whilst at the Club or during Club activities.

## 2.3 Supervision of Children

Members shall be responsible for the good behaviour and safety of their children and children of their guests at all times whilst in the Club's premises.

## 3 FINANCIAL MATTERS

## 3.1 Monthly Subscription

A monthly subscription is payable by a member in advance on the first day of each month. The rates of subscription shall be as prescribed in Schedule I hereto

## 3.2 Withdrawal of Privileges

Should any member's account not be in credit, the Secretary or Treasurer may after due notification to the member, withdraw the privileges of the member (including the privileges of that member's family) from the Club until credit has been re-established.

## 3.3 Members' Account

a. Statement of account for each month shall be sent out within the first week of the following month. The due date for settlement of current charges is the end of the month in which the statement is sent. If full payment is not made by then, a first reminder incorporated in the next statement of account will be issued.

## b. First Reminder

If full payment is not made by the end of the month, it triggers a first reminder. It will be incorporated into the members' next month statement of account, informing the member to settle all outstanding expenses within fourteen (14) days.

## c. Second Reminder

If full payment is not made fourteen (14) after the first reminder, it triggers a second reminder. It will be sent by the Treasurer or Secretary to the member via registered mail. Upon issuance of this reminder, an administrative fee for late payment will be levied, as prescribed in Schedule I, Bye-Laws, 3.3. All credit facilities with the Club, as a member, will also be withdrawn upon issuance of this reminder, until payment has been received by the Club.

### d. Third Reminder

If full payment is not made at the end of the second reminder, it triggers a third reminder. It will be sent by Treasurer or Secretary to the member via registered mail. It will give the member a further fourteen (14) days to settle all outstanding charges. In addition, another administrative fee for late payment will be levied, as prescribed in Schedule I, Bye-Laws, 3.3. On the 14<sup>th</sup> day of the third reminder, their names will be listed on the Club Notice Board as a defaulter

#### e. Defaulter

If the member fails to fully settle his account within fourteen (14) days from the third reminder, his name will be listed on the Club Notice Board as a defaulter. Then the Treasurer or Secretary shall seek the approval of the President and General Committee to expel the member from the Club.

- f. The member shall be entitled to appeal to the Committee within three (3) months after being deleted from the membership list. The member must place his outstanding account in credit before any appeal can be considered for reinstatement of membership. In the event the Committee accedes to the member's appeal, the member shall pay the reinstatement charge as prescribed in Schedule I hereto. The Committee may impose such other conditions as it deems fit before reinstating the member.
- g. Notwithstanding the above, the Committee reserves the right to charge interest on all amounts owing with effect from the due date(s).
- h. Payment by cheques for outstanding accounts may be accepted provided that they are made in favour of the Club and the member has no previous record of issuing a bounced cheque. The Treasurer or Secretary may suspend the credit facility of a member who has issued a bounced cheque. The Treasurer or

Secretary reserves the right to refuse acceptance of cheque from a member whose cheque(s) bounced repeatedly.

## 3.3 Goods and Services Tax (GST)

All rates stated are inclusive of Goods and Services Tax (GST) as determined by the relevant authorities.

## 3.4 Coupon Sales

- a. Cash coupons shall be available only to guests of a member or an affiliated Club member and can only be sold by personnel authorised by the General Manager. The cash coupons shall be valid for a period of three (3) months from the date of purchase.
- b. Cash coupons can be used for purchase of food and beverage or for use of facilities in the Club, and cannot be used in exchange for notes and coins at the Jackpot Room.
- Unused cash coupons cannot be redeemed except in circumstances allowed by the General Manager.

## 4 USE OF CLUB AND FACILITIES

#### 4.1 General

- a. Notwithstanding the provisions of these Bye-Laws, the Committee reserves the right to reserve any area of the Club or use of any equipment for functions, events, team practices, maintenance and lessons for a specified period.
- Management has the right to close any Club facility if it deems appropriate to better optimise the use of space or to manage operational costs, giving members due notice

# 4.2 Paging for Members

The Club shall not be responsible for locating any member or his guests with regard to personal telephone calls, and there will be no paging for any member or his guests.

## 4.3 Use of Club's Facilities by Children

a. Children of a member under twelve (12) years of age may enter the Club's premises and use the facilities only when accompanied by the member, an

- adult family member or an authorised childminder.
- b. All authorized childminders must be registered with the Club
- c. The member is responsible for his children's and childminder's behaviour and conduct at all times whilst at the Club's premises.

# 4.4 Use of Club's Facilities by Family Members and Supplementary Members

Member's spouse, family members above the age of 12 but below the age of 21 and supplementary members above the age of 21 but below the age of 26 shall be allowed to sign for the use of Club's facilities upon presentation of their respective membership cards.

# 4.4 A Use of Club Facilities by Family Members of a Deceased Member

- Upon the demise of a Founder Member, Life Member or Ordinary Member, the spouse of the deceased Member may apply to the Committee to continue to use the facilities of the Club pending the transfer of membership in accordance with Clause 19 of the Constitution.
- ii. The Committee, may, at its absolute discretion, approve such application, provided:
  - a. the spouse member is a registered Family Member of the deceased member;
  - the spouse member undertakes to pay promptly all fees and expenses incurred under the deceased member's account and observe all the Club's bye-laws and regulations;
  - c. the account is subject to a credit limit as determined by the Committee from time to time;
  - d. such approval will cease upon the transfer of membership or 12 months from the date of demise of the member, whichever is the earlier:
  - e. the Committee reserves the right to review or terminate the arrangement at any time without assigning any reason.

## 44 B Use of Club's Facilities by Members' Grandchildren

- i. Grandchildren, under twelve (12) years of age, who are accompanied by their grandparents who are Club Members, will be allowed to use the Club's facilities on the same basis as Members' children, regardless of whether their parents are Club Members.
- ii. Members' grandchildren using the Club's facilities and amenities will be

- charged according to members' rates as prescribed in Schedule I hereto.
- iii. Age limits and dress code rules also apply to Members' grandchildren as outlined in the Bye-laws.
- iv. Grandchildren of Members are not eligible to participate in events, lessons, activities, competitions and tournaments which are exclusively for members' children. In all other instances, participation of grandchildren will be charged at guest rates, if applicable.
- v. Grandparents shall be responsible for the good behaviour and safety of their grandchildren and for ensuring that all terms, conditions and prohibitions on the usage of facilities as set out in the Bye-laws of the Club are strictly observed. The Club shall not be liable for any injury sustained by the grandchildren while in the Club's premises or during Club activities.

## 4.5 Booking of Facilities

- a. The Ballroom, Casuarina Room, Clover Room, Carnation Room, Garden Grill, Club Twenty-Two Dance & Music Lounge, Karaoke Lounge, Darts Lounge and designated areas of the Poolside may be booked by members for private functions by giving the required notice under the Bye-Laws, subject to terms approved by the Management.
- b. S&R Facilities such as Mahjong Rooms, Billiards tables, Tennis and Squash courts, and Bowling lanes may be booked in person by the Member, through the internet, or through a proxy authorised by the Club. Your membership card must be produced at the time of booking. All bookings shall be on a "first-come-first-serve" basis and may be done up to eight (8) days in advance.

#### 46 Rental of Facilities

The Committee may from time to time designate certain facilities for rental to non-members for private functions on such terms and conditions as the Committee determines.

# 4.7 Teaching / Instructing / Coaching / Training

Any form of instruction, teaching, coaching or training is not allowed in the Club except with prior arrangement by the Resident Coaches and with approval of the Management.

## 5 GUESTS

a. A member is allowed to bring in guests to the Club. Guests are not permitted to use facilities that may from time to time be specified by the Committee as

- being not available to them.
- b. A member is required to sign in his guests without demand. The Committee may, in addition, restrict the number of guests that a member is allowed to bring in at any one time or for any one activity.
- c. A member bringing in guests must be present at all times when his guests are in the Club. A member shall be solely responsible for ensuring that his guests observe the Constitution and Bye-Laws of the Club. The member shall be liable to the Club for any damage or injury caused by his guests and shall keep the Club, the Committee and its employees and agents fully indemnified in respect of any action, claim or demand arising by reason of any act or fault of his guests.
- d. A member must ensure that his guests are signed in without request at the designated counters before they are brought into any part of the Club's premises, except for Heliconia Wing.
- e. A member must without demand sign for, on a prior basis, the appropriate guest charges for use of facilities as prescribed in Schedule 1 hereto. A member found not to have complied with this bye-law shall be subject to a penalty charge in addition to paying the guest charges as prescribed in Schedule 1 hereto.

## 6 DISCIPLINE AND BEHAVIOUR

- 6.1 No member or his guest shall reprimand, abuse, harass or falsely accuse or defame a Committee Member, Sub-Committee member or a Club staff, be it in person, within the Club, in written documentation or via Social Media. Harassment is defined as Threatening, abusive or use of insulting language, comments or other non-verbal gestures, cyber bullying, sexual harassment or stalking. If a member has any cause of complaint against a Committee Member or Sub-Committee Member or a Club staff regarding any matter concerning the implementation of the Bye-laws, Constitution or any decision of the Management, he shall communicate the same to the Management or the Committee in writing.
- 6.2 No Member is to harass or abuse any member of staff of the Club. Abuse is defined as physical, emotional and verbal, such as being rude or shouting at staff. This applies in person, within the Club, in written documentation or via Social Media. Harassment is defined as Threatening, abusive or use of insulting language, comments or other non-verbal gestures, cyber bullying, sexual harassment or stalking. Members are expected to treat staff of the Club with decorum and respect, at all times. Any abusive action will be deemed as misconduct, and may render the member concerned liable for disciplinary action under the Club's Constitution and Bye-Laws at the

discretion of the Disciplinary Committee.

- 6.3 A member shall conduct himself with decorum at all times in the Club's premises and shall be fully liable and responsible for the discipline, conduct and behaviour of his family members and guests. Any misconduct on the part of his family members and/or guests shall, for the purposes of these Bye-Laws, be deemed to be the misconduct of the member concerned, which misconduct may render the member concerned liable for disciplinary action under the Club's Constitution and Bye-Laws at the discretion of Management and the Disciplinary Committee.
- 6.4 A member, his family members and guests shall at all times use the Club's facilities so as not to interfere with the reasonable comfort of, or be a nuisance to, or cause embarrassment to other members of the Club. A member, his family members and guests shall duly observe all reasonable requests made by the Management or the Club staff in that respect. The Committee shall be the sole and final arbiter as to the fairness of the requests.
- 6.5 A member or guest shall strictly observe the dress code as prescribed by these Bye-Laws. In the event of non-compliance, the Club staff may require the member or guest to leave the facility.
- 6.6 A member shall not conduct himself contrary to any local laws whilst in the Club's premises.
- 6.7 No member, family member or guest shall vandalise or deal with the Club's property inappropriately. This includes returning borrowed items in the same condition by which they were borrowed (incomplete sets, damaged or dirtied consoles will be deemed in violation of this clause). No member, family member or guest shall move or remove any Club's property from its original position without the approval of the Management. In addition, the member may be required to pay for the cost of repair or replacement as may be determined by Management and the Disciplinary Committee.
- 6.8 The Committee, the respective Sub-Committee and the Club staff are authorised to enforce the Bye-Laws and are empowered to warn members, their family members or their guests of infringements, and if necessary, to request them to leave the outlet or Club's premises.
- 6.9 For any member and/or his guest who infringes any Bye-Law or refuses to obey the direction of the respective Committee Member, Sub-Committee Member or staff, Management will be authorised to issue a warning letter. Repeat offences within 12-months of the first instance (both dates inclusive) will result in the issuing of a second warning letter from Management and referral of case to the Discipline Committee for further action.

- 6.10 Any member who is aggrieved by a decision made by the Management or the Disciplinary Committee may appeal to the Committee within one (1) week from the date of the notification of such decision for a review. The Committee shall consider the decision under review at its next meeting and its decision shall be final and shall not be brought to any other body or any court of law for review
- 6.11 No member or guest shall give any gratuity or tip to any employee of the Club other than by subscribing to a fund authorised by the Committee.
- 6.12 Club staff are authorised to conduct checks including, but not limited to, identity verification, bag search, vehicle inspection or pat-down on members, their family members or their guests for security and safety reasons.

## 7 PROHIBITIONS

## 7.1 Spitting and Littering

Spitting and littering are strictly not allowed in the Club's premises.

# 7.2 Obscenity

No obscene language or gesture is allowed in the Club's premises.

#### **7.3** Pets

No pets shall be allowed into the Club's premises.

#### 7.4 Music

The use of personal radio receivers, television sets, gramophones, compact disc players, tape recorders or musical instruments within the Club's premises is prohibited unless approved by the Committee, except for portable radio devices that do not cause disturbance to other Club users.

# 7.5 Bicycles, Skate Scooters, Skate Boards, Roller Skates, Roller Blades and Any Other Personal Mobility Devices

- a. The use of bicycles, skate scooters, skate boards, roller skates, roller blades and any other personal mobility devices are strictly prohibited in the Club's premises, including pathways and sidewalks.
- b. Such personal mobility devices must be parked at the designated parking areas and those that are found parked overnight will be removed by the Club.

## 7.6 Dangerous Tovs

Beyblades or any other toys or devices which may cause annoyance or pose a danger to other users are strictly prohibited in the Children's Playroom (Kiddieland) and the lobby areas.

#### 7.7 Club not to be used for Business

- a. No member can use or advertise or permit others to use or advertise the name or acronym or address of the Club for business purposes in the common open areas of the Club. Members must book a private function room should they want to use the Club facilities for business purposes. No paper, written or printed notice or placard can be exhibited, displayed or distributed or in any way brought to the notice of members without the prior written sanction of the General Manager.
- A member shall not make use of any part of the Club's premises as a place of worship, for organising or conducting religious affairs. A member shall not conduct political activities, lucky draws, lotteries or any form of gambling.

## 7.8 Club's Property

No member, family member or guest shall remove any Club property (including newspapers and magazines) from the premises. Those removing or damaging any Club property shall pay for making good the same. The cost shall be assessed by the General Manager whose decision shall be final.

## 7.9 Smoking

No member, family member or guest shall smoke in any area which is not a designated smoking area.

# 7.10 Gambling

Gambling shall not be permitted within the Club's premises unless authorised by the Committee and approved by the relevant authorities. Gambling occurs whenever cash transaction is involved in a game of chance.

# 7.11 Tapping of Electricity

Tapping of electricity from any power point is not allowed except in the Study Room, where designated powerpoints have been arranged for this purpose.

## 8 FOOD AND BEVERAGE

- 8.1 Only food and drinks purchased from the Club may be consumed within the Club's premises. Exceptions to this rule may include duty-paid wine, hard liquor, birthday cake, wedding cake or anniversary cake. Such wine and hard liquor brought for private functions are subject to corkage charge. A member found not to have complied with this bye-law shall be subject to a penalty charge as prescribed in Schedule 1 hereto.
- 8.2 Prices for food and drinks sold at the Club will be set at a rate approved by the Committee and it may from time to time be revised as the Committee may deem fit.
- 8.3 Persons under the age of eighteen (18) years will not be served with intoxicating beverages.
- 8.4 For hygiene reasons, food offered at any function is not allowed to be removed from Club's premises.
- 8.5 All food and drinks for functions, seminars or events shall be catered only through or by the Club unless prior approval is obtained from the General Manager.
- 8.6 Members and banquet clients are only allowed to bring duty-paid wine and hard liquor to Garden Grill, Atrium Cafe, Coffee Deli and banquet functions if the labels are not available in the Club. Duty-paid wine or liquor brought to the Club are subject to corkage charges.

#### 9 DRESS CODE

- 9.1 Members and guests are expected to be dressed in a manner appropriate to the occasion they attend or the facilities they use. It is expected that they will use their good judgement and exercise discretion to ensure that they are dressed decently in keeping with good taste and decorum.
- 9.2 The Committee or Management will determine what is acceptable in any particular situation not covered by the specific requirements set out in the Bye-Laws.
- 9.3 Members and guests are to observe the following general guidelines:
- a. Use of swimwear must be confined to the main swimming pool complex and adjoining outdoor areas.
- b. Running shorts, singlets which are sleeveless, sweaty sports or workout attire and flip-flops are not permitted in the air-conditioned areas of the Main Clubhouse and Heliconia Wing.

9.4 Attire requirements are categorized as Smart, Casual and Sports or Workout as set out below:

#### a. Smart Attire

Minimum requirements:

**Men:** Long pants, jeans, shirts or collarless t-shirts with sleeves, and proper shoes.

**Women:** Dresses, jumpsuits, pants, skirts, jeans, blouses or t-shirts, with proper shoes or sandals.

#### b. Casual Attire

Minimum requirements:

**Men:** Shorts, bermudas, jeans, collarless t-shirts with sleeves, sandals or slippers.

**Women:** Blouses, t-shirts, shorts, bermudas, jeans, sandals or slippers

## c. Sports or Workout Attire

Sports and workout attire should conform to generally accepted norms of the sport concerned, subject to the following specific requirements:

- For Tennis, sleeved t-shirts and tennis shorts / skirts approved by the International Tennis Federation:
- ii. Appropriate non-marking shoes must be worn on tennis, squash courts and aerobics studio:
- iii. Slippers, sandals, flip-flops and dress shoes are not allowed when using tennis courts, squash courts, bowling alley and gym;
- iv. No bare-bodied and bare-footed workout or play is permitted in the gym, bowling alley and squash courts;
- v. Attire for Sauna & Steam Room is a towel, bath robe or swimwear. Sweaty and dirty attire is not permitted;
- vi. Members are required to use proper sports shoes when utilising the gym.
- 9.5 The appropriate attire for facilities shall be as follows:

#### a. Smart Attire

- i. Garden Grill (Mondays to Fridays except Public Holidays)
- ii. Club Twenty-Two (Dance & Music Lounge) (Except for private classes/activities in which case sports/workout attire or any attire deemed appropriate will be allowed)
- iii. Club Twenty-Two (Karaoke Lounge and KTV Rooms) (Mondays to Fridays except Public Holidays collarless t-shirts with sleeves allowed)
- iv. Billiards Room (collarless t-shirts with sleeves allowed)

- v. Mahjong / Card Rooms
- vi. The Ballroom
- vii. Function Rooms

#### b. Casual Attire

- i. Main Lobby (except when used for Club events)
- ii. Garden Grill (Saturdays, Sundays & Public Holidays only sandals, slippers and sweaty workout attire are not allowed)
- iii. Atrium Cafe
- iv. Beer Garden
- v. Study Room
- vi. Jackpot Room
- vii. Children's Playroom (Kiddieland)
- viii. The Hangout
- ix. Club Twenty-Two (Karaoke Lounge and KTV Rooms) (Sandals, slippers and sweaty workout attire are not allowed)
- x. Crossroads Lounge (Slippers and sweaty workout attire are not allowed)

# c. Sports or Workout Attire

- i. Squash Courts
- ii. Tennis Courts
- iii. Gardens Bowl
- iv. Gym
- v. Coffee Deli
- vi. Aerobics Studio

#### 10 CAR PARKING

a. Each member is entitled to register one (1) vehicle at no cost, but he may request for additional vehicles to be registered. A member requiring the registration of additional vehicles has to pay a refundable deposit for the second label and monthly charges for the third and subsequent labels as prescribed in Schedule I hereto.

- b. Members must submit their vehicle(s)' In-Vehicle Unit (IU) number to the Club to be allowed to park at designated members' car park areas. Car labels will be issued for all registered vehicles. To register a vehicle, members must submit a copy of the vehicle registration card with the member's name on it as proof of ownership. Should the vehicle be registered in someone else's name other than the member, the member will need to submit a letter of undertaking to the Club, to declare that only themselves and their family listed under their membership will be driving the vehicle to the Club.
- c. A member's vehicle, whose In-Vehicle Unit (IU) number has been submitted to the Club and displaying a valid car label, will be allowed to park at designated members' carpark areas in the Club's premises. An authorized staff shall be entitled to refuse entry or direct the driver of the vehicle, whose In-Vehicle Unit (IU) number has not been submitted to the Club and not displaying a valid car label, to park in the visitors' parking lots if available
- d. A member is required to park his vehicle in an orderly manner in the designated car park lot for members and should comply with any directions that may be given by the Club staff.
- e. A member is not allowed to park in a reserved lot.
- f. Parking or waiting at the car-porch of the clubhouses is strictly not allowed at all times except for authorised vehicles.
- g. The Committee reserves the right to disallow members, family members or guests from parking at the designated lots if the car park lots are required for Club events
- h. A member must return the car label(s) to the Club when:
  - i. he disposes of his car;
  - ii. when he ceases to be a member of the Club:
  - iii. when he applies to be placed on the Absent Members' List;

failing which, a charge equivalent to the deposit as prescribed in Schedule I hereto shall be levied.

- i. Car labels are not transferable.
- Any vehicle found parked in a disorderly manner or in an unauthorised area will have its wheels clamped.
- k. Members must seek proper authorisation prior to parking their vehicle overnight within the Club's premises. Any unauthorised vehicle parked overnight will have its wheels clamped. A penalty charge as prescribed in

- Schedule I hereto shall be required for the release of the wheel clamp.
- 1. The Club will not be liable for any damage to any vehicle due to the wheel clamping or any damage which is otherwise incurred during the period when the vehicle is immobilised by a wheel clamp.
- m. Members may apply for either short- or long-term overnight parking, subject to availability of designated overnight lots. Fees will be imposed for parking durations longer than seven (7) days.
- Short-term overnight parking requests for durations longer than seven (7) days but less than one (1) month will incur daily charges as prescribed in Schedule I.
- o. Long-term overnight parking requests for durations longer than one (1) month, up to six (6) months will incur monthly charges as prescribed in Schedule I. Long-term overnight parking requests are renewable every six (6) months.
- p. The club shall not be liable for any loss, theft or damage to vehicles parked within the club's premises.
- q. The Club reserves the right to withdraw its agreement at any time. Whereby there is a dispute on the agreement and use of the carpark for overnight parking, the Club holds the final decision on the interpretation of these Terms and Conditions.

# 11 MEMBERSHIP CARDS

- Membership cards shall be issued once without charge to a member and his family. Membership cards belong to the Club and shall be returned to the Club on termination of membership or when requested to do so by the Committee.
- b. Membership cards are not transferable and may only be used by the person whose name appears on the card. A penalty (prescribed in Schedule I) shall be imposed upon the Member if caught, and action to be taken on the individual using the Membership card falsely.
- Except in circumstances approved by the General Manager, a fee shall be levied for the replacement of a membership card as prescribed in Schedule I hereto.
- d. All charges for the use of the Club's facilities or for consumption of food and drinks shall be strictly by credit upon presentation of membership card. Guests of members shall be allowed to make payment by way of credit card, subject to payment of an administration fee as prescribed in Schedule I hereto.

- e. In the event a member loses his card, the member shall inform the Club immediately. The member shall be liable for any use of his membership card until the time the Club is informed of the loss.
- f. The membership card must be produced without demand:
  - i. Upon entry into the Club's premises or
  - ii. When making use of Club's facilities or
  - iii. When requested to do so by a Committee Member or an authorised staff of the Club.
- g. Membership cards will be issued to family members aged twelve (12) years and above upon application.

#### 12 DAILY USE LOCKERS

- a. A member must sign for use of a locker at the Palm Wing Reception.
- b. No fee shall be levied for the use of the lockers.
- Locker keys must be returned before the closing hours of the Palm Wing Reception, failing which a charge will be levied as prescribed in Schedule I hereto.
- d. The Management has the right to open and check the contents stored inside the lockers for security reasons and for cleaning purposes.
- e. All lockers are issued on a first-come-first-served basis.

## 13 ABSENT MEMBERS

- A member who intends to leave Singapore temporarily for a continuous period of not less than three (3) months and who wishes to be placed on the Absent Members' List may apply in writing to the Secretary before leaving Singapore.
- b. A member must also produce documentary evidence such as visa, work permit, company's letter or other relevant documents in support of his application.
- c. The Committee may, at its sole discretion, approve such an application provided the applicant has paid up all monies due to the Club.
- d. A member shall remain on the Club's Absent Members' List as long as he keeps his account in credit.
- e. If the member leaves Singapore for a continuous period exceeding twelve (12) months, the Committee may delete the member's name from the Absent Members' List unless an application to continue to be placed on the List is made in writing to the Secretary before the expiry of the period previously

approved by the Committee. The Committee may, at its discretion, approve such application provided the member has paid up all monies due to the Club.

- f. An absent member shall pay such subscription as prescribed in Schedule I hereto and shall be liable for the full subscription for the month in which he leaves and the month in which he returns. An Absent Member's subscription for the period during which he is placed on the Absent Members' List (including the month in which he leaves and the month in which he returns) shall be payable in advance.
- g. Family members of an absent member shall not be entitled to use the facilities of the Club during the period of the member's absence.
- h. The Secretary shall be notified immediately in writing once the member returns to Singapore and the member shall resume payment of the full subscription with effect from the month he returns
- A member must settle all his outstanding accounts and return his membership card including that of his family members to the Membership Relations Department. The membership card of the member and his family members shall be returned to the member upon his return.
- i. An absent member is not allowed to use the facilities of reciprocal Clubs.
- k. An absent member can apply to use the Club facilities for a duration of 2 continuous weeks during their 1-year absentee membership period. Absent members who want to use the facilities during the 2-week period will be issued temporary membership cards and payment of usage of facilities (if any) will be made by cash coupons.

## 14 CLUB'S ADMINISTRATION AND OPERATINGHOURS

The Club's administration and operating hours of its facilities shall be as prescribed in Schedule II hereto.

## 15 FACILITIES

#### 15.1 THE BALLROOM

## 15.1.1 Booking Hours

Hours available for bookings shall be as prescribed in Schedule II hereto.

## 15.1.2 Booking Procedures

- a. The Ballroom will be available for bookings by members and the public.
- b. Bookings and confirmation of requirements shall be made seven (7) working days in advance. Bookings by telephone shall be confirmed within twenty-four (24) Hours with a return fax or email from the Food & Beverage Department.

#### 15.1.3 Cancellation

All bookings once acknowledged are considered confirmed. In the event of cancellation of confirmed bookings, the charges as stated in Schedule 1 shall apply.

## 15.1.4 Responsibilities of the Member

- a. The member must ensure that his guests are confined to The Ballroom unless for valid reasons
- The member must be present throughout the function and shall be responsible for the conduct of the function, the behaviour of his guests, cleanliness of the area and charges incurred.

#### 15.1.5 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

#### 15.1.6 Prohibitions

- For hygiene reasons, food offered at the function is not allowed to be removed from the Club's premises.
- b. Food and beverage shall not be allowed to be brought to the Club except for duty-paid wine, hard liquor, birthday cake, wedding cake or anniversary cake. Such wine and hard liquor brought for private functions are subject to corkage charge.

#### 15.2 FUNCTION ROOMS

## 15.2.1 Booking Hours

Booking hours shall be as prescribed in Schedule II hereto.

## 15.2.2 Booking Procedures

- a. The Function Rooms will be available for bookings by members and the public.
- b. Bookings and confirmation of requirements shall be made by the member at least seven (7) working days in advance. Bookings by telephone shall be confirmed within twenty-four (24) hours with a return fax or email from the Food & Beverage Department.

#### 15.2.3 Cancellation

All bookings once acknowledged are considered confirmed. In the event of cancellation of confirmed bookings, the charges as stated in Schedule 1 shall apply.

# 15.2.4 Responsibilities of the Member

- a. The member must ensure that his guests are confined to the Function Rooms unless for valid reasons.
- b. The member must be present throughout the function and shall be responsible for the conduct of his guests, cleanliness of the area and charges incurred.

#### 15.2.5 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

#### 15.2.6 Prohibitions

Prohibitions shall be as prescribed in Clause 8 hereto.

## 15.3 ATRIUM CAFE

## 15.3.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

#### 15.3.2 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

Any member, family member or guest who does not conform to the dress code may be required by the Club staff to leave the Atrium Cafe.

#### 15.3.3 Prohibitions

Prohibitions shall be as prescribed in Clause 8 hereto.

#### 15.3.4 Table Reservations

Table reservations are not allowed at the Atrium Cafe, except for buffet events.

## 15.4 COFFEE DELI

## 15.4.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

#### 15.4.2 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

## 15.4.3 Prohibitions

Prohibitions shall be as prescribed in Clause 8 hereto.

#### 15.4.4 Table Reservations

Table reservations are not allowed at the Coffee Deli, except for private events.

## 15.5 GARDEN GRILL (RESTAURANT)

# 15.5.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

#### 15.5.2 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

Any member, family member or guest who does not conform to the dress code may be required by the Club staff to leave the Garden Grill.

#### 15.5.3 Table Reservations

- a. Reservations can be made in person or by phone.
- b. A member making table reservation must give his full name, membership number, the number of diners and the time and date of dining.
- c. Table reservation will only be held for half (1/2) an hour.
- d. Cancellation of a reservation on special occasions is allowed by giving at least twenty-four (24) hours' notice. If the reservation is not cancelled and the member fails to take up the table, a surcharge will be levied as prescribed in Schedule I.

## 15.6 CLUB TWENTY-TWO

## 15.6.1 Operating Hours

- a. Operating hours shall be as prescribed in Schedule II hereto.
- b. Last order shall be made at least fifteen (15) minutes before closing time.
- c. Management may choose to close the premise on non-Club Nights (as prescribed in Schedule II, with prior notice given to Members) for

operational downtime or private bookings (with the exception of the Karaoke Lounge & Darts Room). In the event of closure, Crossroads Lounge is to remain operational.

## 15.6.2 Admission

Persons below the age of eighteen (18) years shall not be admitted into Club Twenty-Two, other than private KTV rooms and during competitions or any other occasions as determined by the Committee.

#### 15.6.3 Dress Code

- a. Dress code shall be as prescribed in Clause 9 hereto.
- b. In the event of themed parties, exceptions will be made for those dressed in accordance with the theme.
- c. Any member, family member or guest who does not conform to the dress code may be requested by the Club staff to leave Club Twenty-Two.

#### 15.6.4 Prohibitions

- a. Prohibitions shall be as prescribed in Clause 8 hereto.
- b. The Committee or an authorised staff reserves the right to refuse entry or service to any intoxicated member or guest at Club Twenty-Two.
- Guest performance will only be permitted on special occasions specified by the F&B Committee.
- d. Adjusting the sound system, television volume, channels or moving of furniture is prohibited except by authorised staff.
- e. All members are subject to a first drink charge at normal bar prices nightly. Exceptions will only be made for members who had purchased and kept bottled liquor at the outlet and in such a case; they will be served the liquor from their bottle(s). All guests are required to pay a cover charge as determined by the Committee from time to time. No water will be served without any beverage orders.
- f. Members and their guests shall not smoke in non-smoking areas.
- g. Table allocation at Club Twenty-Two is on a first-come-first-served basis. No prior booking is allowed. Members can reserve any number of tables, but if members' guests are not fully seated at the table(s) by performance time, Club staff reserve the right to release the unoccupied table(s) or seats to allow other patrons waiting in line to share the table.
- h. Musicians are not allowed to invite any member or guest to perform on stage

during band performance.

## 15.6.5 Booking Procedures for KTV Rooms

- a. Only members are allowed to book the KTV Rooms.
- b. Bookings will be allowed up to one month in advance.
- c. Advance bookings must be for a minimum duration of one (1) hour. Request for extension may be accepted subject to availability of the room.
- d. In the event of cancellation of a confirmed booking, the charges as prescribed in Schedule I shall apply.
- e. The full rate shall apply for every subsequent thirty (30) minutes extension after the booking duration. No refund will be made for any unused duration.

#### 15.7 CROSSROADS LOUNGE

## 15.7.1 Operating Hours

- a. Operating hours shall be as prescribed in Schedule II hereto.
- b. Last beverage order shall be made at least thirty (30) minutes before closing time.
- c. Management may choose to close the premise (With prior notice given to Members) for operational downtime or private bookings.

#### 15.7.2 Admission

Persons below the age of eighteen (18) years shall not be admitted into the Crossroads Lounge except during competition or any other occasions as determined by the Committee.

#### 15.7.3 Dress Code

- a. Dress code shall be as prescribed in Clause 9 hereto.
- b. In the event of themed parties, exceptions will be made for those dressed in accordance with the theme.
- c. Any member, family member or guest who does not conform to the dress code may be requested by the Club staff to leave the Crossroads Lounge.

#### 15.7.4 Prohibitions

- a. Prohibitions shall be as prescribed in Clause 8 hereto.
- b. The Committee or an authorised staff reserves the right to refuse entry or service to any intoxicated member or guest at the Crossroads Lounge.
- Guest performances will only be permitted on special occasions specified by the F&B Committee.
- d. Adjusting the sound system or television volume or channels or moving furniture is prohibited except by authorised staff.
- e. No water will be served without any beverage orders.
- f. Members and their guests shall not smoke in non-smoking areas.
- g. Table allocation at the Crossroads Lounge is on a first-come-first-served basis and members must be present to reserve and occupy these tables. No prior booking is allowed.
- h. Musicians are not allowed to invite any member or guest to perform on stage during band performance.

#### 15.8 STUDY ROOM

# 15.8.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

#### 15.8.2 Admission

- a. Children below the age of five (5) years must be supervised by an adult at all times.
- b. A member shall be allowed up to a maximum of two (2) guests at any time.

#### 15.8.3 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

#### 15.8.4 Prohibitions

- a. Food or beverage is not allowed.
- b. Magazines and newspapers are not to be removed.

- c. Act of vandalism is a disciplinary offence.
- d. Members shall observe silence at all times.
- e. Management reserves the right to evict any unruly member and guest.
- f No reservation of seats shall be allowed
- g. Use of mobile phone is notallowed.
- h No tuition shall be allowed
- i. Sleeping and placing of feet on chairs and tables are not permitted.
- j. Management reserves the right to remove any unattended item in the room, and any claim to such removed item shall be made at the Membership Relations Department's office.

# 15.9 CHILDREN'S PLAYROOM (KIDDIELAND)

## 15.9.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

# 15.9.2 Admission & Supervision

- a. Admission is strictly for children not exceeding height of 1.2m. Children below five (5) years old must be supervised by a member or by an authorised childminder at all times.
- b. Parents must ensure that their children do not engage in rough play or fighting or cause injury to other children.

#### 15.9.3 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

#### 15.9.4 Prohibitions

- a. No food or drinks.
- b. No rough handling of any equipment is allowed. Such conduct amounts to vandalism and will be subject to disciplinary action under the Bye-Laws.
- c. No removal of toys and other materials.

#### 15.10 MAHJONG / CARD ROOMS

## 15.10.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

## 15.10.2 Purpose of Room

The Mahjong / Card Rooms are strictly for playing of Mahjong and Cards only. Please note that cards are not provided by the Club.

## **15.10.3** Charges

Charges for the use of mahjong / cards room shall be as prescribed in Schedule I hereto

### 15.10.4 Admission

- a. Members below the age of eighteen (18) years are strictly not permitted in the room.
- b. The Committee may from time to time decide on the number of guests permitted to play at each table.

#### 15.10.5 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

## 15.10.6 Booking Procedures

- a. Bookings shall be made in person by the Member, through the internet, or through a proxy authorised by the Club. Your membership number must be produced at the time of booking.
- b. All bookings shall be on a "first-come-first-serve" basis and may be done up to eight (8) days in advance.
- c. Mahjong room bookings will be billed at an hourly basis, and will commence from the stipulated booking time.
- d. Mahjong room bookings will be billed to a single Membership account, only. One membership number is only allowed to book one room per day.
- e. Upon making a booking, Members will have to pre-select their preferred room (subject to availability).
- f. No changes of room will be permitted once booking is confirmed.

- g. Member will be charged a Late Cancellation Fee (50% of the booking fee) for any cancellations done on the day of the play before the booked time.
- h. The full booking rate shall apply in accordance for any extension after the booking duration. No refund will be made for any unused duration.
- Members are to switch off the air-con, lights and lock the room before returning the Mahjong Room's key to the staff at the Main Reception after the end of the game or to the security Guardhouse after the closing hours of the Main Reception.
- j. Members are strictly to adhere to the given grace periods of 30 minutes before and 30 minutes after to pick up and return their keys to the reception for each booking. For example, if 2 bookings are made back to back, then the system will automatically block off 1 hour between the 2 bookings.
- k. A member who fails to show up within a grace period of fifteen (15) minutes from the commencement time of his booking will have his booking forfeited and will be charged a no-show fee based on the full amount of the number of hours booked
- Cancellation of a booking will only be accepted up to one (1) day before the
  day of play without penalty. Member will be charged a Late Cancellation Fee
  (50% of the booking fee) for any cancellations done on the day of the play
  before the booked timeslot.

#### 15.10.7 Prohibitions

- a. No cash transaction is permitted in the room.
- b. The Mahjong Tables in the double rooms (King and Ace Rooms) are not to be joined.
- c. Only food and drinks purchased from the Club may be consumed in the Mahjong Rooms. A member found not to have complied with this bye-law shall be subject to a penalty charge as prescribed in Schedule 1 hereto.

# 15.10.8 Use of Mahjong Sets

- a. The member is required to obtain the key to the drawer for the mahjong set from the Main Reception. He is required to keep the mahjong set back into the drawer and return the key to the Main Reception after the end of the game or to the security Guardhouse after the closing hours of the Main Reception, failing which, a charge shall be levied as prescribed in Schedule I hereto.
- b. The member will be charged an amount determined by the Sports & Recreation Chairman for the replacement of mahjong pieces or any article lost or damaged.

### 15.11 JACKPOT ROOM

## 15.11.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

## 15.11.2 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

#### 15.11.3 Admission

Persons below the age of twenty-one (21) years will not be admitted into the Jackpot Room.

#### 15.11.4 Claim Rules

- a. Claims for short or non-payment shall be honoured only after such claims are recorded and witnessed by the Duty Supervisor.
- b. No claim will be entertained after closing hours.
- Claims payment shall only be made to members with membership cards which shall be presented upon request.

# 15.11.5 Reservations of Jackpot Machines

- a. There shall be no reservation of Jackpot machines.
- b. Breaks in playing a machine up to a maximum of five (5) minutes shall be allowed provided such breaks are for the following purposes:
- i. changing of coins at the cashier's counter within the Jackpot Room;
- ii. visiting the Club's toilet.

The authorised staff on duty shall reserve the right to allow another member the use of the machine should this rule be breached.

#### 15.11.6 Guests

- a. No guests allowed at any time
- b. Jackpot Room is strictly for members only.

# 15.11.7 No Cheques Allowed

 i. Only Singapore coins and currency notes that are legal tender in Singapore are to be used for the machines. A member may only exchange cash for coins or notes from the Jackpot Assistant on duty.

- ii. Currency notes that are marked or torn will not be accepted.
- iii. The Secretary or Treasurer reserves the right to suspend the credit facility before taking the necessary disciplinary action against a member.
- b. Maximum payment by any machine at any time will be based on the maximum payout limit set for that machine. Maximum payment as prescribed in Schedule I hereto will be paid by the cashier and the balance will be paid by cheque to the jackpot winner within three (3) working days.
- c. Any excess or freak payment by the machine shall belong to the Club. The player is entitled only to what is displayed on the machine and verified by the printout.
- d. Management may close down any machine which is faulty. No claim will be entertained if such machine is played.
- e. In case of short payment:
  - i. The Duty Supervisor must be informed immediately.
  - ii. The machine will not be played until it is repaired and payment will be made only after verification has been made with the printout.

#### 15.12 BILLIARDS ROOM

# **15.12.1** Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

## **15.12.2** Charges

Charges shall be as prescribed in Schedule I hereto.

#### 15.12.3 Admission

Persons below the age of twelve (12) years will not be admitted.

#### 15.12.4 Dress Code

- a. Dress code shall be as prescribed in Clause 9 hereto.
- b. The Billiards Sub-Committee reserves the right to make exceptions to the dress code to accommodate visiting teams for competition and friendly matches.

## 15.12.5 Booking Procedures

- a. Bookings shall be made in person by the Member, through the internet, or through a proxy authorised by the Club. Your membership number must be produced at the time of booking.
- b. All bookings shall be on a "first-come-first-serve" basis and may be done up to eight (8) days in advance.
- c. A member is required to sign a chit upon booking of the table.
- d. Each membership number is allowed to book only one (1) table at any one (1) time for one (1) hour per day. Further bookings within the same day will only be permitted if there are no other players present at the time of play. In such an instance, only a slot of up to one (1) hour booking is allowed.
- e. Each member is allowed to make a block booking of up to a maximum of three (3) hours for one (1) snooker table only at an additional charge of \$7.49 per booking. Block booking is allowed only from opening hours till 6.00pm daily.
- f. A member who fails to show up fifteen (15) minutes after the commencement of the playing time will have his booking forfeited and will be charged a no-show fee based on the full amount of the number of hours booked. The Snooker / Pool table will then be reopened for booking.
- g. Cancellation of a booking will only be accepted up to one (1) day before the day of play without penalty. Member will be charged a Late Cancellation Fee (50% of the booking fee) for any cancellations done on the day of the play before the booked timeslot.

#### 15.12.6 Prohibitions

No food, drinks or articles shall be placed on the Billiards table at any time.

## 15.13 SQUASH COURTS / TABLE TENNIS

## 15.13.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

## **15.13.2** Charges

Charges shall be as prescribed in Schedule I hereto.

#### 15.13.3 Admission

a. Children below the age of five (5) years will not be admitted into the squash courts.

b. Children between the age of five (5) and ten (10) years are not allowed to play unless accompanied at the courts by adults at all times.

#### 15.13.4 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

## 15.13.5 Booking Procedures

- a. Bookings shall be made in person by the Member, through the internet, or through a proxy authorised by the Club. Your membership number must be produced at the time of booking.
- b. All bookings shall be on a "first-come-first-serve" basis and may be done up to eight (8) days in advance.
- c. Court booking will be billed to a single Membership account, only.
- d. Each membership number is allowed to book only one (1) court at any one (1) time for maximum two (2) hours per day. Further booking can be made on the day of play if the court is still available after the hour has elapsed. Request for one (1) additional court the same time slot booked during nonpeak hours is allowed provided that there are no other bookings and such arrangements can be made at the gym counter on the day of play before the booked time.
- e. A member is required to sign a booking chit before commencement of the game
- f. A member who fails to show up within a grace period of fifteen (15) minutes from the commencement time of his booking will have his booking forfeited and will be charged a no-show fee based on the full amount of the number of hours booked
- g. Cancellation of a booking will only be accepted up to one (1) day before the day of play without penalty. Member will be charged a Late Cancellation Fee (50% of the booking fee) for any cancellations done on the day of the play before the booked time
- h. Squash court no. 4 may be used for table-tennis play. The rules governing the squash courts will also cover table-tennis play. This will include operating hours, charges, admission, dress code, booking procedures and prohibitions. On occasions where both squash and table-tennis require the use of squash court no. 4 on the same day/time for their events/competitions, squash will take precedence over table-tennis for the use of squash court no. 4.

#### 15.13.6 Prohibitions

a. No balls or shoes liable to cause marks or stains are to be used in the courts.

- b. It is compulsory for players to put on non-marking court shoes with only rubber soles in natural colour. Other coloured, non-marking soles are not permitted on the courts. A member found not to have complied with this byelaw shall be subject to a penalty charge as prescribed in Schedule 1. If the offending player is a member's guest, the member shall be dealt with similarly.
- c. Food or drinks are not permitted in the courts

#### 15.14 GYM

## 15.14.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

## 15.14.2 Admission

- a. Members must produce their membership card without demand for the "Electronic Entry System" upon entry. Children below the age of twelve (12) Years are not allowed into the Gym.
- b. Children above the age of twelve (12) and below fourteen (14) are allowed the use of fitness equipment except for the free weights and Smith Machine which must be used only under the supervision of a Gym Instructor at all times.
- c. Guest Admission
- i. Charges: Charges shall be as prescribed in Schedule I hereto.
- ii. Admission Time: Admission time shall be as prescribed in Schedule I hereto.
- iii. Guest must be signed in by a member at the Palm Wing Reception.
- iv. Guest must retain the issued receipt and produce it readily for validation when required.
- v. Members can sign in a maximum of two (2) guests to the Gym per day.

#### 15.14.3 **Dress Code**

Dress code shall be as prescribed in Clause 9 hereto.

# 15.14.4 Conditions for Use of Gym

- a. Each member is allowed to use the cardiovascular machines up to a maximum of thirty (30) minutes at any one time.
- b. Personal equipment is not allowed.

- c. The Management reserves the right to bar any member found misbehaving or mishandling any of the equipment for such period as may deem fit after due inquiry.
- d. Hand towels must be used at all times to cover the exercise equipment, benches and mats, and perspiration must be wiped off immediately.
- e. Dumb-bells and weight plates must be returned to their proper racks after use.
- f. No occupying of more than one (1) piece of equipment at any one time and no loitering in the premises between sets.
- g. Members shall be responsible to undergo a medical check-up before workout or taking up a fitness programme, and may consult the Gym Instructor if in doubt.
- h. A member who requires special assistance/guidance from the Gym Instructor is encouraged to make prior appointment to avoid disappointment.
- A member has to comply with the queue system for the use of the cardiovascular machines.
- Members are not allowed to use the free weights concurrently while using the cardiovascular equipment.
- k. Members are required to use the safety collars provided by the Club when using barbells.
- The Club accepts no responsibility whatsoever for any injury sustained by the Gym users while at the Gym, and for any loss of or damage to the personal property of the members.
- m. Members shall utilise the daily use lockers provided at the changing rooms, to lodge their belongings.
- n. Gym Instructors and the staff on duty reserve the right to bar members who do not abide by the rules and regulations from using the facilities.
- o. There will not be any staff on duty at the Gym between 6am and 7am and as such, members who wish to use these facilities during this period of time, are required to sign a Consent Form which is available at the Security Guardhouse, Main Reception and Gym counter.
- p. Reservation of gym equipment / machines is not allowed.
- q. No hogging of the equipment.
- r. Members shall not use / occupy the equipment while using their mobile phones and electronic devices for voice or video calls, messaging, email, social networking, gaming, watching videos and web browsing.

#### 15 14 5 Prohibitions

- a. The use of skipping ropes is not allowed.
- b. Club's equipment is not to be brought out of the Gym.
- c. Food and alcoholic drinks are not allowed
- d. Do not make unnecessary noise by talking loudly, shouting or dropping / slamming of exercise equipment forcefully, causing annoyance to other gym users
- e. Smoking is strictly not allowed.

#### 15.15 SWIMMING POOLS AND SPA POOLS

# 15.15.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

# 15.15.2 Charges

Charges shall be as prescribed in Schedule I hereto.

#### 15.15.3 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

#### 15.15.4 Conditions for Use of Pools

- a. A member is responsible for his own safety and that of his family members and guests.
- b. Persons below the age of twelve (12) years are prohibited from using the spa pool unless supervised by an adult at all times.
- c. Members are required to switch off the spa pool after use.
- d. Swimmers must shower before using the pools.
- e. Swimmers swimming the breadth shall give way to those swimming the length of the pool.
- f. Children who are not toilet trained must use swim diapers when swimming.
- g. There will not be any staff on duty at the Swimming Pool between 6.30am and 7am and as such, members who wish to use these facilities during this period of time, are required to sign a Consent Form which is available at the

Security Guardhouse, Main Reception and Gym counter.

# 15.15.5 Equipment

- a. Swimfins, flippers and other training aids may only be used during training periods conducted by the resident swimming coach.
- b. Eye goggles may be used in the main pool, but all such apparatus must be fitted with plastic or other unbreakable facepieces. Glass facepieces are strictly prohibited.
- c. Floats that are meant to aid children to swim or stay afloat are allowed.

#### 15.15.6 Prohibitions

- a. Acts including horseplay which cause inconvenience or embarrassment to other members shall not be permitted.
- b. Use of swimfins, flippers, toys and other inflatable items are strictly prohibited in the pools. Floats such as rubber dinghies, rubber tyre tubes or other floats meant for sun-bathing are also prohibited. These items may however be used only for events authorised by the Club. Example, private team building exercises.
- c. No food or drinks are allowed in the 'No Footwear' area of the poolside.
- d. No diving and plunging from the starting blocks unless supervised by a resident swimming coach.
- e. No member or guest suffering from any contagious skin, eye infection, open wounds, and any other infectious conditions is allowed in the pools.
- f. No bottles, glasses, crockery, cutlery, footwear and objects other than swimming gears are allowed in the pool.
- g. Spitting and urinating in the pool are strictly prohibited.

#### 15.15.7 General

- a. During thunderstorms, heavy rain or when the lightning alert is switched on, the Club reserves the right to suspend all outdoor activities as it deems fit.
   Members who do not comply with the advice from authorised staff to cease activities in open areas during thunderstorms, heavy rain or when the lightning alert is switched on, may be subject to disciplinary action.
- b. There will be no lifeguards on duty.

- c. Towels are chargeable and will be issued and signed for accordingly. It must be returned to the Sports & Recreation Assistant at the Palm Wing Gym counter after use. Replacement cost for each towel will be levied as prescribed in Schedule I hereto when towels are not returned on the same day and/or reported lost.
- d. The pump room is out of bounds to all members.
- e. Swimming lessons or instructions may only be conducted by resident coaches approved by Management.

## 15.16 SAUNA AND STEAM ROOMS

# 15.16.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

# 15.16.2 Charges

Charges shall be as prescribed in Schedule I hereto.

#### 15.16.3 Admission

Persons below the age of sixteen (16) years are not permitted to use the sauna and steam rooms.

## 15.16.4 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

## 15.16.5 Prohibitions

No food or drinks are permitted.

#### 15.16.6 Conditions for Use

Sauna users must sit or lie on towels and not directly on the wooden bench.

# 15.16.7 Changing Rooms

Children below the age of five (5) years should use the children changing room. Those between five (5) years and ten (10) years of age must use either the respective adult or children changing rooms.

## 15.17 WATER PLAY SYSTEM

# 15.17.1 Operating Hours

Operating hours shall be prescribed in Schedule II hereto.

# 15.17.2 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

## 15.17.3 Conditions for Use of Water Play System

- a. Users must use the water valves and handles to control the water flow.
- b. Children must be supervised by an adult at all times whilst using the play area.
- c. Users must put on swim wear.
- d. During thunderstorms, heavy rain or when the lightning alert is switched on, the Club reserves the right to suspend all outdoor activities as it deems fit. Members who do not comply with the advice from authorised staff to cease activities in open areas during thunderstorms, heavy rain or when the lightning alert is switched on may be subject to disciplinary action.

#### 15.17.4 Prohibitions

- a. Running at the play area is disallowed.
- b. Sliding headfirst on the slides or in the tunnels is disallowed.
- c. Climbing, hanging or swinging on the pull ropes is disallowed.
- d. Sliding boards are disallowed.
- e. Horseplay is disallowed.
- f. Children above the age of ten (10) years are not permitted to use the Water Play System.

#### 15.18 GARDENS BOWL

# 15.18.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

# 15.18.2 Charges

Charges shall be as prescribed in Schedule I hereto.

### 15.18.3 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

## 15.18.4 Admission

Children below the age of four (4) years shall not be allowed to bowl. Those between the age of four (4) and eight (8) years must be supervised by an adult at all times. Non-bowlers shall not be allowed at the bowlers' zone

## 15.18.5 Booking Procedures

- a. Bookings shall be made in person by the Member, through the internet, or through a proxy authorised by the Club. Your membership number must be produced at the time of booking.
- b. All bookings shall be on a "first-come-first-serve" basis and may be done up to eight (8) days in advance.
- c. A minimum of Two (2) members with different membership numbers are eligible for booking of league play.
- d. Each membership number is allowed to book only one (1) lane at any one time for six (6) games. If he is accompanied by a family member, he will be entitled to book a maximum of ten (10) games. Further bookings will only be permitted if the lanes are available.
- e. The member who is booking the lane must be present at all times in the Gardens Bowl.
- f. A member who fails to show up within a grace period of fifteen (15) minutes from the commencement time of his booking will have his booking forfeited and will be charged a no-show fee based on the full amount of the number of hours booked. The lane will then be open for booking or given to those on the waiting list.
- g. Cancellation of a booking will only be accepted up to one (1) day before the day of play without penalty. Member will be charged a Late Cancellation Fee (50% of the booking fee) for any cancellations done on the day of the play before the booked timeslot.

#### 15.18.6 General

- a. The bowling machine room is strictly out of bounds to all members.
- b. Malfunctioning of any bowling equipment must be brought to the immediate attention of the Technician or Sports & Recreation Assistant at the bowling

- alley. No other person shall rectify the fault.
- c. Bowlers shall exercise due care and consideration whilst at the lanes.
- d. Bowlers must not bowl unless the pins have been reset.
- e. No foreign matter e.g. talcum powder should be used on the lanes.
- f. No lofting of the ball.
- g. Bowlers are required to wear socks when renting house shoes.
- h. Bowlers shall not distract other bowlers' once on the approach and ready to bowl
- i. Bowlers should give way to bowlers on the right.
- j. No bowling shoes are to be worn out of the bowling alley.

## 15.18.7 Prohibitions

- a. No wet umbrellas or wet towels shall be allowed in the Gardens Bowl.
- Practice throws are disallowed. Penalty charges as prescribed in Schedule I hereto will be imposed for infringement.
- c. Drinking or eating is disallowed within the bowling zone.

#### 15.18.8 Pool Table

- a. All members and guests are to comply with the queue system when the table is occupied.
- b. Charges for the use of the pool table are determined by the General Committee and will be reviewed from time to time.
- c. Members and guests will be subject to disciplinary action should they be found using foreign currencies to operate the foosball table.

#### 15.19 TENNIS COURTS

## 15.19.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

## 15.19.2 Charges

Charges shall be as prescribed in Schedule I hereto.

## 15.19.3 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

#### 15.19.4 Admission

Children below the age of twelve (12) years shall not use the court unless supervised by an adult at all times.

# 15.19.5 Booking Procedures

- a. Bookings shall be made in person by the Member, through the internet, or through a proxy authorised by the Club. Your membership number must be produced at the time of booking.
- b. All bookings shall be on a "first-come-first-serve" basis and may be done up to eight (8) days in advance.
- c. Court booking will be billed to a single Membership account, only.
- d. Each membership number is allowed to book one (1) court at any one (1) time for one (1) hour per day. Further booking can be made on the day of play if the court is still available after the hour has elapsed.
- e. The member whose name is stated in the booking must be present in the court for the duration of the booking.
- f. A member is required to sign a booking chit before commencing play.
- g. A member who fails to show up within a grace period of fifteen (15) minutes from the commencement time of his booking will have his booking forfeited and will be charged a no-show fee based on the full amount of the number of hours booked.
- h. Cancellation of a booking will only be accepted up to one (1) day before the
  day of play without penalty. Member will be charged a Late Cancellation Fee
  (50% of the booking fee) for any cancellations done on the day of the play
  before the booked time.
- The booking charges will be refunded if rain causes the court to be unfit for play within the first half hour of the session. This determination is to be made by the Sports & Recreation Assistant on duty.

### 15.19.6 General

- Tennis lessons or instructions may only be conducted by resident coaches appointed by the Management.
- b. During thunderstorms, heavy rain or when the lightning alert is switched on, the Club reserves the right to suspend all outdoor activities as it deems fit. Members who do not comply with the advice from authorised staff to cease activities in open areas during thunderstorms, heavy rain or when the lightning alert is switched on, may be subject to disciplinary action.

## 15.19.7 Prohibitions

- a. Roller skating is disallowed in the courts.
- b. Eating is disallowed in the courts.
- c. It is compulsory for players to put on non-marking tennis court shoes. A member found not to have complied with this bye-law shall be subject to a penalty charge as prescribed in Schedule 1. If the offending player is a member's guest, the member shall be dealt with similarly.

# 15.20 DARTS (CROSSROADS LOUNGE)

# 15.20.1 Operating Hours

Operating hours shall be as prescribed in Schedule II hereto.

# **15.20.2** Charges

There are no entry charges to the Darts Lounge (Crossroads Lounge).

#### 15.20.3 Admission

Children below the age of eighteen (18) years are not allowed in the Darts Lounge.

#### 15.20.4 Dress Code

Dress code shall be as prescribed in Clause 9 hereto.

#### 15.20.5 General

House darts are available from Crossroads Lounge bar counter and members are required to sign out for them.

#### 15.20.6 Prohibitions

- a. Members and guests are not allowed to bring food and drinks which are not purchased from the Club to the Darts Lounge (Crossroads Lounge).
- b. Play will be on a first-come-first-served basis and if any Member or Guest wants to play the next game, they will have to chalk or score for the current game in progress.
- c. Practice throws are only allowed when no games are being played.
- No music or television will be allowed during darts competitions or league games.

## 16 SPORTS & GAMES

# 16.1 General

- a. The affairs of the various sports and games shall be managed by the Sports & Recreation Manager under the general directions and guidelines set by the Chairman of the Sports & Recreation Sub-Committee.
- Any differences in decisions between the Management and Convenors shall be referred to the Sports & Recreation Chairman who shall resolve the matter.

#### 16.2 Convenors

- a. Convenors shall be elected from amongst Principal members (Ordinary, Life or Founder) who have participated in at least one event/tournament in the sport/game concerned in the year preceding the election year.
- b. A Convenor must not be engaged in providing a service for any sport or game under a contract with the Club to avoid a conflict of interest.
- c. A Convenor shall hold office for a term of two (2) years unless he vacates office before the expiry of the term of office.
- d. Convenors shall be eligible for re-election.
- e. In the event of a vacancy in the office of a Convenor, the Sports & Recreation Chairman shall appoint the Convenor subject to the approval of the Committee. The appointee shall hold office until the next election.

#### 16.3 Nomination & Election of Convenors

a. All Principal members (Ordinary Transferable / Non-Transferable, Life or Founder) and spouses above the age of 21 years who have participated in at least one event/tournament of the sport/game concerned in the year preceding the election shall be eligible to nominate and vote for Convenors.

- b. In the case of sports in which the majority of participants are children, such as swimming, chess and tennis, the parent who is a Principal member will be eligible to nominate and vote, subject to the limitation that each Principal membership is entitled to one vote only for each sport/game.
- c. All eligible voters will be invited by letter to submit their nomination on the approved nomination form during the designated period.
- d. All nomination forms shall be signed by a Proposer and Seconder and counter-signed by the nominee indicating his consent to the nomination.
- e. All nomination forms must be deposited in the Nomination Box by the designated closing date and time.
- f. The names of all nominated candidates shall be posted on the Club notice board.
- g. Where there is only one nominee, the candidate will be declared the Convenor.
- h. Where there is no nomination, the Sports & Recreation Chairman will appoint the Convenor subject to approval by the Committee.
- i. An election day shall be arranged for the respective sports/games fraternities to elect the Convenor from among the nominated candidates.
- j. Election shall be by ballot.

# 16.4 Appointment of Sub-Committees

- a. A Convenor shall be assisted by a Sub-Committee in managing the affairs of the sport/game concerned.
- b. A Convenor will recommend members of his Sub-Committee.
- c. The appointment of Sub-Committee members shall be approved by the Sports & Recreation Chairman.

#### 16.5 Terms of Reference of Sub-Committees

- a. Sub-Committees (which term shall include the Convenors) shall work within the annual budget of the respective sports approved by the Committee. All matters affecting revenue and expenditure of sports/games shall be subject to review and control by the Committee.
- b. Sub-Committees shall work through the Sports & Recreation Manager and her staff as the principal resource in the implementation of activities.

- c. Sub-Committees shall assist in planning and implementing the calendar of activities of the respective sports.
- d. di) Sub-Committees shall assist to recommend rules and regulations that will regulate the use of facilities;(Gymnasium, Swimming pool, Squash court, Billiards room, Darts lounge, Bowling alley and Tennis Court) and also review feedback and recommend suitable course of actions on sports and recreation matters.
  - dii) Fees and charges for sports and rental of related facilities and equipment will be proposed by the Club Management, with consultation from Sub-Committees, subject to the final approval of the General Committee.
- e. All purchases and incurring of expenditure shall be conducted through the Sports & Recreation Manager in accordance with the Club's financial management procedures. A Sub-Committee member who purchases an item or incurs an expense on behalf of the Club without prior approval shall have such expenses debited to their personal account.
- f. Fund raising in the name of the Club shall not be undertaken without the prior approval of the Sports & Recreation Chairman. Monies raised shall in all cases be paid to the Club.
- g. Sub-Committee members are strictly prohibited from entering into any contract, monetary transaction or commitment on behalf of the Club.
- h. Sub-Committee members shall at all times refrain from participating in deliberations which put the member in a "conflict of interest" position or if he is an interested party in a transaction.

# Schedule I – Bye-Laws Prices include prevailing GST.

BYE-LAW NO	CLASSIFICATION	SUBJECT SUBJECT	CHARGES w/GST (S\$)	
3.1	Monthly Subscription	Transferable Ordinary / Corporate Nominee (single) Transferable Ordinary / Corporate Nominee (family) Term Member (single) Term Member (family) Non-Transferable Ordinary Member (single) Non-Transferable Ordinary Member (family) Grand Member (single) Grand Member (family) Supplementary Member (Aged 21 - 26 years old)	\$98.10 per member per month \$109.00 per member per month \$109.00 per member per month \$119.90 per member per month \$130.80 per member per month \$141.70 per member per month \$49.05 per member per month \$54.50 per member per month \$98.10 per member per month	
3.3	Members' Accounts	Administrative Charge - Second reminder - Third reminder - Reinstatement Charge	\$10.90 per reminder \$54.50 per reminder \$545.00 per reinstatement	
5	Guests	Penalty Charge for not signing guest charges without demand	\$54.50	
8	Food and Beverage	Consuming of Food and Drinks not purchased from the Club	\$54.50	
10	Car Parking	Short-term overnight parking charges (more than seven (7) days but less than one (1) month)	\$6.54/day	
		Long-term overnight parking charges (more than one (1) month, up to six (6) months)	\$218/month	
		Car Parking label charges:  1 <sup>st</sup> car  2 <sup>nd</sup> car  3 <sup>rd</sup> car  4 <sup>th</sup> Car  Release of Wheel Clamp  Non-return of Car park label	Free \$50.00 deposit \$54.50 per month \$109 \$109 \$54.50	

11	Membership Cards	Cost of replacement - Damaged card - Lost card for member - Administration fee for using credit card	\$5.45 per card \$10.90 per card 4%
		Penalty for Members who transfer or hand their cards to non-members to use on their behalf  - 1st offence - 2nd offence - 3rd offence	Issue Letter of Warning \$109 \$218 and suspension of membership for a minimum period of 2 weeks at the discretion of the Disciplinary Committee.
12	Daily Use Lockers	Locker Keys not returned	\$65.40 per key
13	Absent Members	Subscription - Ordinary Member - Corporate Nominee - Non-Transferable Ordinary Member - Grand Member	50% of current monthly subscription
15.1	The Ballroom		
15.1.3	Cancellation	<ul> <li>a) Notice period : &gt; 60 days from function date</li> <li>b) Notice period : 30 days from function date</li> <li>c) Notice period : 15 days from function date</li> <li>d) Less than 7 days from function date</li> </ul>	35% of total function cost 50% of total function cost 75% of total function cost 100% of total function cost
15.2	<b>Function Rooms</b>		
15.2.3	Cancellation	<ul> <li>a) Notice period : &gt; 60 days from function date</li> <li>b) Notice period : 30 days from function date</li> <li>c) Notice period : 15 days from function date</li> <li>d) Less than 7 days from function date</li> </ul>	35% of total function cost 50% of total function cost 75% of total function cost 100% of total function cost
15.5	Garden Grill / Reservation for Special Occasions at Atrium Café or Coffee Deli		
15.5.3	Table Reservations	Cancellation with less than 24 hours notice	\$10.90 per cover

15.6	Club Twenty-Two	Cancellation of bookings for KTV Rooms	
15.6.5	(Karaoke Lounge & KTV Rooms)	- 24 hours to less than 48 hours' notice - Less than 24 hours	50% of charges for duration booked 75% of charges for duration booked
	111 ( 11001115)	- No notice	100% of charges for duration booked

BYE-LAW NO	CLASSIFICATION	SUBJECT	CHARGES w/GST (S\$)
15.10 15.10.3 15.10.6	Mahjong / Card Rooms Charges	Single Room (Manual Table)	\$7.63 per hour / per room
15.10.7 15.10.8		Single Room (Automatic Table)	\$8.72 per hour / per room
	Prohibitions in Mahjong Room	Consuming of Food and Drinks not purchased from the Club.	\$54.50
	Use of Mahjong Sets	Locker key not returned	\$16.35 per key
		- 50% of the booking fee for any late cancellations on the day of play	
		- No-Show fee of 100% of amount of the number of hours booked for Members who fail to show up within the 15 minutes grace period.	
15.11 15.11.7	Jackpot Room Cheques	Maximum payment by cashier	\$12,000 per winning
15.12 15.12.2	Billiards Room Charges	Daily Per table Guest (s)	\$4.36 per hour Additional \$5.45 per hour / table
		Block booking 1pm – 6pm (Monday – Friday)	\$7.63 per additional booking (Max. 3 hours)
		Cue lockers rental	\$52.32 per annum / per locker
		- 50% of the booking fee for any late cancellations on the day of play	
		- No-Show fee of 100% of amount of the number of hours booked for Members who fail to show up within the 15 minutes grace period.	

BYE-LAW NO	CLASSIFICATION	SUBJECT	CHARGES w/GST (S\$)
15.13 15.13.2	Squash Courts / Table Tennis Charges	Non-peak hours - Per Court - Guest	\$3.27 per hour \$3.82 per guest
		Peak hours - Per Court - Guest	\$3.82 per hour \$4.91 per guest
	Prohibitions	Penalty charge for wearing marking shoes or other coloured non-marking shoes - First offence - Second offence - Subsequent Offence	Stern warning \$54.50 \$218.00 and relevant court cleaning fee
		- 50% of the booking fee for any late cancellations on the day of play	
		- No-Show fee of 100% of amount of the number of hours booked for Members who fail to show up within the 15 minutes grace period.	

BYE-LAW NO	CLASSIFICATION	SUBJECT	CHARGES w/GST (S\$)
15.14 15.14.2	Gym Charges	- Member - Guest Mon – Fri (Non-peak: 10am to 5pm)+	Free 12 – 20 years: \$8.72 per guest (max 2 guests) 21 years & above: \$13.08 per guest (max 2 guests)
		Sat, Sun & PHs (Non-peak: 10am to 5pm) <sup>+</sup>	\$13.08 per guest (max 2 guests)
		<sup>+</sup> No guests allowed at the Gym after 5pm	
15.15/15.16 15.15.2/15.16.2	Swimming Pools, Spa Pools, Shower facilities, Sauna & Steam Bath Charges	Member or infant-in-arms, or grandchild below 12 years of age	Free
		Guest - Weekday - Weekend & Public Holiday	\$5.45 per guest \$8.72 per guest
15.15.7	General	Towel rental Loss or non-return of towel Rental of lockers	\$1.09 per towel \$21.80 per towel \$78.48 per annum (small) \$130.80 per annum (big)
		Loss of locker keys	\$65.40 per key
15.18 15.18.2	Gardens Bowl Charges	Non-peak hours - Member - Guest - Children < 21 years	\$2.18 per game \$3.27 per game \$1.64 per game
		Peak hours - Member - Guest - Children < 21 years	\$3.27 per game \$4.36 per game \$2.18 per game

BYE-LAW NO	CLASSIFICATION	SUBJECT	CHARGES w/GST (S\$)
		Shoes rental Locker rental Penalty charge for practice throw	\$1.09 per pair \$52.32 per locker per annum \$0.33 per throw
		- 50% of the booking fee for any late cancellations on the day of play	
		- No-Show fee of 100% of amount of the number of hours booked for Members who fail to show up within the 15 minutes grace period.	
15.19	<b>Tennis Courts</b>		
15.19.2	Charges	Non-peak hours - Per court - Guest	\$3.82 per hour \$6.00 per hour / per court
		Peak hours - Per court - Guest	\$4.91 per hour \$7.09 per hour / per court
	Prohibitions	Penalty charge for wearing marking shoes - First offence - Second offence - Subsequent Offence	Stern warning \$54.50 \$218.00 and relevant court cleaning fee
		- 50% of the booking fee for any late cancellations on the day of play	
		- No-Show fee of 100% of amount of the number of hours booked for Members who fail to show up within the 15 minutes grace period.	

# **Schedule II**

BYE-LAW NO	OUTLETS/FACILITIES	OPERATING HOUR**	
14	Club's Administration Opening Hours	Mon – Fri Sat, Sun & Public Holiday	9.00 am – 6.30 pm Closed
15.1 15.1.1	The Ballroom Hours Available for Bookings	Daily	8.30 am – to closing
15.2 15.2.1	Function Rooms Hours Available for Bookings	Daily	8.30 am – to closing
15.3	Atrium Cafe	Mon – Fri Last order Mon – Fri Last order Sat, Sun & Public Holiday	11.00 am – 3.00 pm 30 mins to closing 6.00 pm – 10.00 pm 30 mins to closing 11.00 am – 10.00 pm
15.4	Coffee Deli	Last order  Mon – Thu & Public Holiday Last order	9.30 pm 8.00 am – 9.00 pm 8.00 pm
15.5	Garden Grill	Fri, Sat, Sun & Eve of Public Holiday Last order  Mon – Fri	8.30 am – 10.00 pm 9.30 pm 12.00 pm – 3.00 pm
15.5	Garuen Grin	Sat, Sun & Public Holiday	6.00pm – 10.00pm 8.30am – 3.00pm 6.00pm – 10.00pm
		Last Order	45 mins to closing

BYE-LAW NO	OUTLETS/FACILITIES	OPERATING HOUR**	
15.6	Club Twenty-Two (Dance Lounge)	Mon - Thu Fri & Eve of Public Holiday Sat Sun & PH	4.00 pm – 12.00 am 4.00 pm – 1.00 am 3.00 pm – 1.00 am 3.00 pm – 12.00 am
15.7	Crossroads Lounge	Mon – Thu Fi & Eve PH Sat Sun & PH	4.00 pm – 12.00 am 4.00 pm – 1.00 am 3.00 pm – 1.00 am 3.00 pm – 12.00 am (Last order: 30mins before closing)
15.8	Study Room	Daily	9.00 am – 10.00 pm
15.9	Kiddieland	Daily	9.00 am – 10.00 pm
15.10	Mahjong / Card Rooms	Mon – Thu, Sun & Public Holiday Fri, Sat & Eve of Public Holiday	11.00 am – 12.00 am 11.00 am – 1.00 am
15.11	Jackpot Room	Sun - Mon	10.00 am – 10.00 pm
15.12	Billiards Room	Daily	1.00 pm – 10.00 pm
15.13	Squash Courts / Table Tennis	Daily Non-peak hours: Mon – Fri & Eve of Public Holiday Peak hours: Mon – Fri & Eve of Public Holiday Sat, Sun & Public Holiday	8.00 am – 10.00 pm 8.00 am – 5.00 pm 5.00 pm – 10.00 pm 8.00 am – 10.00 pm

15.14	Gym	Daily	6.00 am – 10.00 pm
		During scheduled partial closure for maintenance, 4 times a year	1.00 pm – 10.00 pm
		Refer to www.sgcc.com.sg for closure dates	
15.15	Swimming Pools and Spa Pools	Daily Closed on the last Wed of every month unless otherwise stated. Refer to www.sgcc.com.sg for closure dates.	6.00 am – 10.00 pm
15.16	Sauna and Steam Room	Daily	8.30 am – 10.00 pm
15.17	Water Play System	Daily Closed on the last Wed of every month unless otherwise stated	8.00 am - 8.00 pm
15.18	Gardens Bowl	Mon-Fri & Eve of Public Holiday Sat, Sun & Public Holiday Non-peak hours: Mon-Fri & Eve of Public Holiday	2.00 pm – 10.00 pm 11.00 am – 10.00 pm 2.00 pm – 6.00 pm
		Peak hours:  Mon-Fri & Eve of Public Holiday  Sat, Sun & Public Holiday	6.00 pm – 10.00 pm Whole day

BYE-LAW NO	OUTLETS/ FACILITIES	OPERATING HOUR**		
15.19	Tennis Courts	Daily Non-peak hours: Mon – Fri & Eve of Public Holiday Peak hours: Mon – Fri & Eve of Public Holiday Sat, Sun & Public Holiday Tennis Training Night (Thu)	7.00 am – 10.00 pm 7.00 am – 5.00 pm 5.00 pm – 10.00 pm Whole Day 7.00 pm – 10.00 pm	
15.20	Darts Lounge	Mon – Thu, Sun & PH Fri, Sat & Eve PH	10.00 am – 12.00 am 10.00 am – 1.00 am	

<sup>\*\*</sup> The Club reserves the right to alter the operating hours of the various service areas without prior notice.

**Serangoon Gardens Country Club** 

22 Kensington Park Road Singapore 557271

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